

Bulletin  
Book



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January 30, 2001

CAD Bulletin No. 2001-01  
TO: All Telephone Utilities  
FROM: Derek D. Davidson, Director, Consumer Assistance Division  
SUBJECT: Revised CAD Annual Report Form for Telephone Utilities

*D.D.D.*

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The Consumer Assistance Division has, after meeting with representatives of the Telephone Association of Maine (TAM), reduced the amount of information required in the CAD Annual Report for telephone utilities. Attached is a revised CAD Annual Report form. Please disregard any forms you may have previously received and complete and return this form by April 2, 2001.

Any questions regarding the new form should be directed to Kathy Poetzsch at (207) 287-3831.



UTILITY:

DATE SUBMITTED: \_\_\_\_\_

PREPARER'S NAME: \_\_\_\_\_

TELEPHONE NUMBER: \_\_\_\_\_

ANNUAL UTILITY REPORT FOR: 2000

**Annual Utility Reporting Requirements**  
**for Credit and Collection Programs**  
**(for Telephone Utilities)**

Section 1(B) of Chapter 81 of the Maine Public Utilities Commission's rules exempts utilities with less than 1,500 residential customers from this reporting requirement. However, "If a utility is an affiliated interest (as defined in 35-A M.R.S.A. Section 707) of one or more utilities that are subject to the Commission's jurisdiction, it qualifies for this exemption only if the total number of residential customers of the utility and affiliated interests is less than 1,500 residential customers." Example: Utility A and Utility B have a common owner. Utility A has 590 customers and Utility B has 1,100 customers. Both utilities must complete this report.

Although utilities with less than 1,500 residential customers are exempt under Chapter 81, Section 1(B)(2), the Commission requests that these utilities respond to those information requests marked with an \* as well as any other questions for which data is readily available.

We are requesting the following information to track and evaluate the effectiveness of residential and nonresidential credit and collection programs. Chapter 81, Residential Utility Service Standards for Credit and Collection Programs, Section 16(B) specifically requires you to submit this information for residential accounts. Chapter 86, Disconnection and Deposit Regulations for Nonresidential Utility Service, does not specifically require you to submit these data, but utilities should comply to the extent possible.

**Please return by April 2.**

\* 1. A. The annual average number of residential accounts \_\_\_\_\_. (Add the month-end totals and divide by 12. If a different method is used, note this method.)

B. The annual average number of nonresidential accounts \_\_\_\_\_. (Calculated the same way as residential accounts.)

2. The number of disconnection notices issued each month.

	Residential	Nonresidential
January	_____	_____
February	_____	_____
March	_____	_____
April	_____	_____
May	_____	_____
June	_____	_____
July	_____	_____
August	_____	_____
September	_____	_____
October	_____	_____
November	_____	_____
December	_____	_____
Yearly Total	_____	_____

\* 3. The number of actual disconnections each month for any reason except at the customer's request:

	Residential	Nonresidential
January	_____	_____
February	_____	_____
March	_____	_____
April	_____	_____
May	_____	_____
June	_____	_____
July	_____	_____
August	_____	_____
September	_____	_____
October	_____	_____
November	_____	_____
December	_____	_____
Yearly Total	_____	_____

4. The number of reconnections each month following disconnection for nonpayment and other reasons: (This does not include requests for service by new customers.)

	Residential	Nonresidential
January	_____	_____
February	_____	_____
March	_____	_____
April	_____	_____
May	_____	_____
June	_____	_____
July	_____	_____
August	_____	_____
September	_____	_____
October	_____	_____
November	_____	_____
December	_____	_____
* Yearly Total	_____	_____

(Total only)

5. The number of deposits requested and received and the average dollar amount of those deposits:

	Residential	Nonresidential
Number of deposits received	_____	_____
Average dollar amount of deposits received:	\$ _____	\$ _____

6. The number of residential applications for services that were denied according to Section 4(D) of Chapter 81: \_\_\_\_\_